



LOW CARBON WEST OXFORD

COMMUNITY SURVEY

**DEAR RESIDENT OF WEST OXFORD
PLEASE HELP US BY FILLING IN THIS SURVEY ON CLIMATE CHANGE
AND HOUSEHOLD ENERGY**

YOU WILL BE HELPING US TO SUPPORT YOU TO:

- **REDUCE ENERGY WASTE FROM YOUR HOME**
- **REDUCE FUEL BILLS**
- **AND REDUCE OUR COMMUNITY'S CARBON EMISSIONS**

**ALL COMPLETED FORMS RETURNED TO US BY THE END OF
5 NOVEMBER 2015 WILL BE ENTERED INTO A PRIZE
DRAW TO WIN £100 OF ENERGY EFFICIENCY IMPROVEMENTS FOR
YOUR HOME**

Please return completed forms to Low Carbon West Oxford, 22 Oatlands Road,
OX2 0ET or to info@lcwo.org.uk.

The survey should only take about ten minutes of your time.

We are a local charity set up and run by local residents to combat climate change – for more information about us and our work please turn to back page. We are bound by the Data Protection Act and all information you provide will be kept confidential.

Many thanks

Low Carbon West Oxford is a company limited by guarantee, registered in England and Wales, registration number 06907815 and a charity registered in England and Wales, registration number 1135225. Registered address: 22 Oatlands Road, Oxford OX2 0ET.

Please answer the following questions. If you are receiving this survey as a hard copy but would prefer to complete an electronic version which you can email back to us, please go to our website: www.lowcarbonwestoxford.org.uk/news

About You

1. (OPTIONAL) What is your name (BLOCK CAPITALS)?

.....

2. What type of accommodation do you live in? Please tick the relevant box.

a. Flat		c. Terraced house		e. Semi-detached house	
b. Maisonette		d. End-terrace house		f. Detached house	

3. What type of tenure do you have? Please tick the relevant box.

a. Owner-occupier		c. Private rented		e. Private rented flat-share or house-share	
b. Council rented		d. Housing association		f. Other Please specify:	

4. Who lives in your household? Please circle the correct number for each

Adult 1 / 2 / 3 / 4 or more
 Children (0-18) 1 / 2 / 3 / 4 or more

5. (OPTIONAL) Do you receive any benefits excluding child benefit? Please circle: Yes or No

6. (OPTIONAL) What is your annual household income, or if you live in a flatshare or houseshare, what is your personal annual income? Please tick the appropriate box below.

a	Up to and including £20,000 p.a.	
b	Above £20,000 up to £30,000 p.a.	
c	Above £30,000 up to £40,000 p.a.	
d	Above £40,000 p.a.	

7. (OPTIONAL) How much does your household spend on fuel (electricity, gas, oil) in a year?

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8. Which of the following statements do you agree with? Please tick all that apply.

a	I am concerned about climate change	
b	I am concerned about energy security	

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c	I would like to reduce my carbon footprint (<i>your carbon footprint is the carbon pollution from the energy you use to light and heat your home and also the food you eat, the transport you use, your waste, and the things you buy</i>) and would like advice and practical support to do this	
d	I am concerned about high fuel bills	
e	I am concerned that I will have to make choices between heating and eating in winter	
f	I would like advice and practical support to reduce my fuel bills	
g	In winter I feel cold in my home	
h	I would like advice and practical support to make my home warmer	

9. Which of the following is most important to you? *Please tick 3 of the following:*

a	Reducing energy use	
b	Reducing waste	
c	Saving money on fuel bills	
d	A warmer home	
e	Improved health from cleaner air and warmer homes	
f	Green jobs such as those created from insulating homes or installing renewables	
g	Being part of a community initiative	
h	Helping build a stronger and more caring community	
i	Reducing my personal contribution to climate change	
j	Helping reduce my community's contribution to climate change	
k	One planet living (living within our fair share of the earth's resources)	
l	Other <i>Please explain:</i>	

10. How much personal control do you feel you have over your household energy use and personal carbon emissions? *Please circle a number:*

No control 1 : 2 : 3 : 4 : 5 : 6 : 7 Full control

11. Which of the following energy efficiency improvements have you undertaken in your home and which would you like to undertake? *Please tick all that apply in each column.*

		Already done	Would like to do
a	loft insulation		
b	solid wall or cavity wall insulation		
c	energy-efficient boiler		
d	replacing all old-style lightbulbs with energy-efficient or LED lightbulbs		
e	double glazing		
f	installing a renewable energy source eg solar panels on my roof		

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12. What barriers are there to reducing your energy use? *Please list:*

.....

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How can we help you?

13. Have you heard of Low Carbon West Oxford (LCWO)? *Please circle either Yes or No*

14. What kind of information, advice and practical support would be most helpful to you?
Please tick the appropriate column:

		Not helpful	Quite helpful	Very helpful
a	Information from experts about climate change and likely local impacts			
b	Simple information/advice leaflets about how to save energy, reduce bills, reduce your carbon footprint			
c	Opportunities to learn from neighbours & local experts in informal group gatherings about how to reduce energy use, save on fuel bills, make your house warmer, and reduce your carbon footprint.			
d	Practical advice about how to reduce draughts			
e	Energy survey of your home and one-to-one advice about possible energy efficiency improvements or renewable installations			
f	A personal carbon footprint which shows your carbon emissions for household energy use, transport, food you eat, household waste, your lifestyle			
g	Loan of an energy display monitor to measure and show you how much energy different equipment uses in your home, and the cost and carbon emissions produced			
h	A low energy light bulb audit to identify the best energy efficient light bulbs for your house			
i	Street or neighbourhood wide-initiatives to insulate homes, or install renewables			
j	Putting you in touch with other services which can offer help eg Citizens Advice Bureau (CAB) for advice on benefits			
k	Low cost loans for energy efficiency or renewable energy home improvements (availability depends on government policy)			
l	Advice on grants for energy efficiency or renewable energy home improvements (availability depends on government policy)			
m	Small grants (up to £200) from LCWO for energy efficiency improvements and to reduce draughts			
n	Other (<i>Please outline</i>)			

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15. How would you prefer to find out more about support and advice from LCWO and sign up for it? *Please tick all that apply:*

a	At a standalone promotion in your street with a stall and activities	
b	At an existing residents' street party in your street	
c	At a stand at the local West Oxford Community Association Fun Day in July	
d	From a leaflet through your door	
e	From a leaflet emailed to you	
f	From an LCWO volunteer knocking on your door	
g	Other Please explain:	

About LCWO

16. LCWO is currently working on a number of activities. Where do you think we should focus our efforts in future to support the community of West Oxford to reduce its carbon emissions? *Please tick all that apply:*

a	Raising awareness about climate change and its impacts by organising talks on specific themes, information events and actions	
b	Organising activities that offer residents a practical way to take action against climate change, for example Bring & Takes and tree planting.	
c	Providing or linking residents to practical advice and support, for example on funding for home energy efficiency improvements, or to help with switching energy suppliers	
d	Encouraging and influencing the city council to do more to help residents reduce energy use, bills and carbon pollution	
e	Encouraging and influencing the city council to do more to help businesses reduce their energy use and carbon pollution	
f	Campaigning and lobbying government - to get them to create stronger and more supportive climate change policies	
g	Other suggestions? Please outline:	

More about you

17. *Please tick all that apply:*

a	I am already a member of LCWO	
b	I have participated in LCWO's Low Carbon Living Programme	
c	I would like to become a member of LCWO (there is no membership fee)	
d	I would like to volunteer on LCWO projects and am particularly interested in (<i>please tick all that apply</i>):	
	Trees & wildlife	
	Transport	
	Food	
	Waste Reduction	
	Being a local energy efficiency champion	
e	I would like more information about LCWO	

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18. What are the main difficulties you face living in West Oxford?

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19. Do you have any suggestions for how we can make our future projects more relevant and accessible to local residents and businesses?

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20. Please add my name to the waiting list for LCWO’s energy efficiency project (circling “Yes” doesn’t commit you. LCWO is in the process of applying for funding for this project). *Please circle your answer Yes or No*

Further information, membership or to enter the prize draw

If you would like to receive more information from LCWO, or become a member, or enter the prize draw, please complete the following section:

Name:

Address:

Email:

Telephone:

Signature

Date:

Thank you very much for taking the time to complete our survey. Please return your completed survey to Low Carbon West Oxford at 22 Oatlands Road, Oxford OX2 0ET or by email to info@lcwo.org.uk **by the end of the day on 5th November 2015** to be entered into our prize draw. We will let you know via the WOCA newsletter what we plan to do based on the results of our survey.

best wishes

Helen Reid

Chair, Co-ordinating Committee

Low Carbon West Oxford

Email: info@lcwo.org.uk Telephone: 07531 500955 Website: www.lcwo.org.uk

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PLEASE DETACH THIS PAGE AND KEEP IT IF YOU ARE ENTERING THE PRIZE DRAW

Prize draw rules

1. The prize draw is only open to residents of West Oxford who return a completed survey including their contact details to LCWO at the address or email address indicated in the survey.
2. 'West Oxford' means the geographic area bounded by the railway line to the east, the Seacourt stream to the west and south and the northern boundary of the village of Binsey to the North.
3. Entry to the prize draw is restricted to one entry per household.
4. Multiple entries will be disqualified.
5. The prize can only be redeemed by a resident of West Oxford and the energy efficiency improvements can only be applied to a home in West Oxford. The energy improvements are to be agreed between the winner and LCWO.
6. There is no cash prize alternative.
7. A winner will be chosen at random from all valid entries.
8. The winner will be contacted by email, telephone or post within two weeks of the closing date.
9. No correspondence will be entered into.
10. The closing date for entry into the prize draw is 6pm on 5th November 2015.
11. Low Carbon West Oxford will not pass on your details to any third party without your prior consent.

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Why are we doing this survey?

Governments have committed to reducing the carbon emissions of everyone in the UK from an average of 10 tonnes per person each year to below 2 tonnes by 2050 to combat climate change. There are a lot of potential benefits from doing so now – financial savings on fuel bills, green jobs, improved health (from warmer homes and cleaner air), stronger communities. Many groups and individuals throughout the country have already acted to reduce their carbon emissions, but a lot of work still needs to be done to meet the carbon reduction targets.

Low Carbon West Oxford (LCWO) is a local charity set up and run by local residents to help combat climate change and support the local community to reduce their carbon emissions. As well as running community projects we also provide free advice and support to local residents. An important way to reduce carbon emissions is to reduce the amount of energy used in the home which can also reduce your energy bills and improve the comfort of your home. A lot of energy is wasted so even a few small changes can make a difference to your pocket and the environment.

Since we were set up in 2007 we have helped 150 households in West Oxford to reduce their carbon emissions by an average of 10% over a year, which has also resulted in lower energy bills for participating households. We are keen to help more residents of West Oxford, whether you rent or own your home, to benefit as well. By completing this survey you will help us assess how we can best support you to reduce your carbon footprint and reduce your energy bills. You will also help us in our grant applications for funding to provide the support and energy-efficiency measures you need.

Data Protection

We will comply with the Data Protection Act 1998 in handling and processing the information you provide. Your information will be kept confidential. We will remove personal details when collating the data which will be used in developing our plans, supporting grant bids and informing the community of West Oxford. We will not pass on your contact details to a third party.